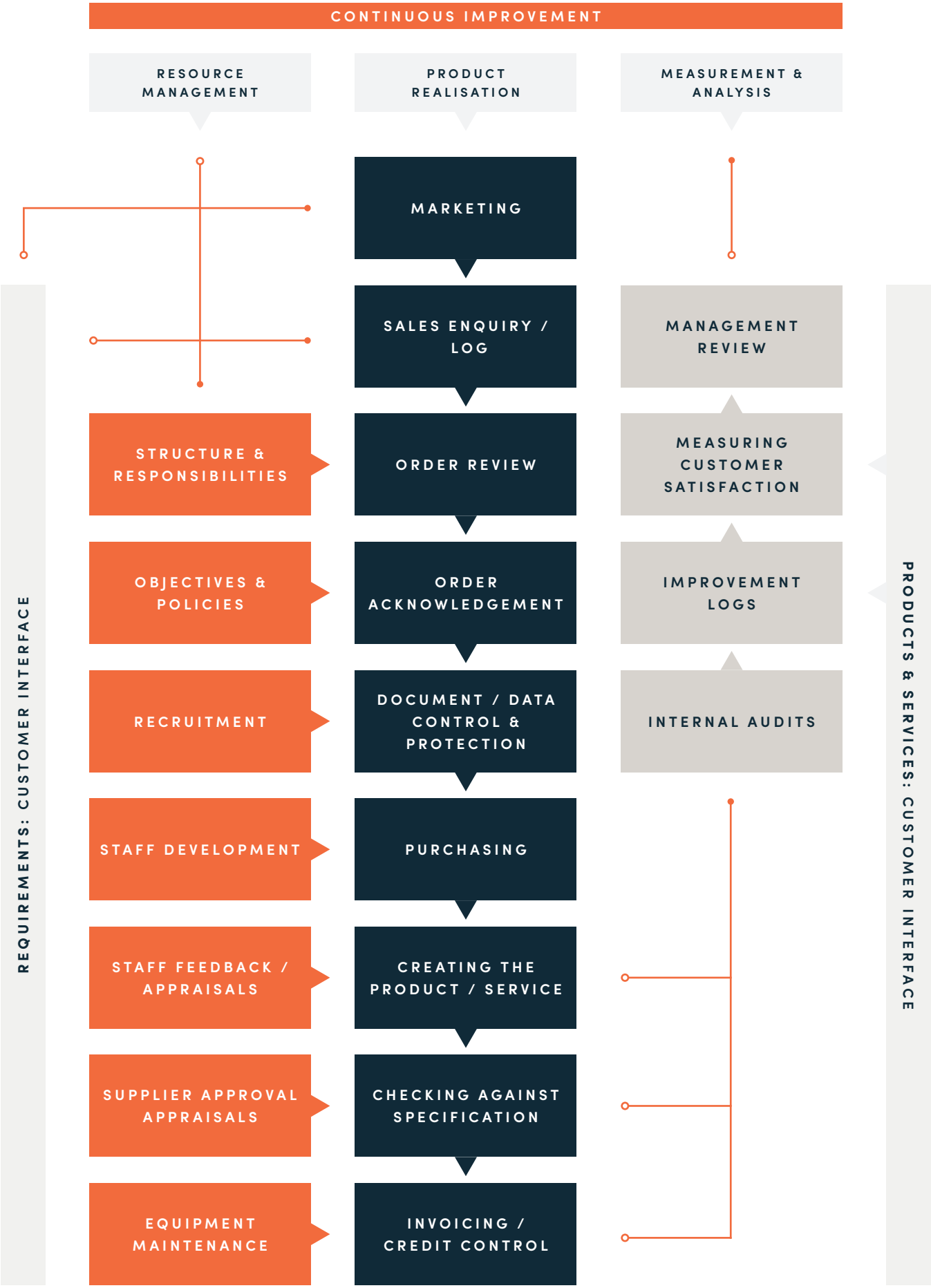
BUSINESS PROCESS MAP

V2 01/07/14