



COMPLIANCE

While many of our systems have been adapted from Services experience, we recognise the need to constantly adapt and enhance our activities, staying in line with the very best commercial industry practices.

INTEGRAL COMPLIANCE

Compliance is integral to our operation, and excellence is our constant goal. Vigilance seeks to maintain the highest standards and submits itself to the most scrupulous auditing. We see no value in checking boxes, and if change is required we enact it, rather than merely pay lip service to it.

ONGOING TRAINING

Training is an inseparable aspect of our company culture, and essential for improvement. As part of the Vigilance induction process, candidates undergo rigorous vetting and receive training in all aspects of the company's operations, including our own in house company Health and Safety presentation and a full on-site induction conducted by a responsible manager.

COMPREHENSIVE INSURANCE

Vigilance Properties is fully insured with its own Employer's Liability Insurance and Public & Products Liability Insurance policies carrying indemnity limits of up to £10,000,000 for any one claim.

During the proposal process clients receive all necessary documentation to ensure their comfort with our service propositions. Copies of our compliance certificates, accreditations and company policies are available on request to ensure client comfort across all areas.

ISO 9001 CERTIFIED: NSI QUALITY MANAGEMENT GOLD

Vigilance Properties is certified to the ISO 9001:2015 Quality Management System. This is the internationally recognised benchmark of business excellence, and guarantees that a company has robust management methods from corporate, to human, to material resources. ISO 9001:2015 is a rigorously audited system that constantly evaluates and enhances your company's policies and processes to guarantee continual improvement and outstanding standards.

ISO 45001 CERTIFIED: NSI HEALTH & SAFETY GOLD

Vigilance Properties is certified to the ISO 45001 Health & Safety Management System. This internationally applied British standard warrants that a business successfully identifies and manages its occupational health and safety risks and hazards. Vigilance is committed to providing a healthy and safe working environment for its staff and everyone else who visits its workplace which is why we are also certified to the Safe Contractor standard, and a wide range of other popular SSIP underwritten occupational Health & Safety certificate schemes. Operating safely and within the framework provided by current health and safety legislation is a prerequisite of good business. Our company's certification proves our ongoing commitment to securing the welfare of our clients, our workforce, and members of the public. Every assignment is individually and dynamically risk assessed monthly, and we retain the services of highly qualified experts to audit and maintain compliant operations.

ISO14001 CERTIFIED: NSI ENVIRONMENTAL MANAGEMENT GOLD

Vigilance Properties is committed to protecting the environment and has taken significant steps to manage its environmental impact. It is certified to the ISO 14001 Standard which allows businesses to set up an Environmental Management System that helps reduce waste, improve resource efficiency and cut waste management costs. The Standard requires ongoing environmental management and improvement ensuring Vigilance continues to hold itself to the highest possible standards ecologically and ethically SIA Licensed

100% SIA LICENSED, NSI GOLD & SIA ACS CERTIFIED

Ensuring the highest level of compliance is our constant goal, so all our operatives are highly trained, skilled and 100% individually SIA licensed to door supervisor level, or an equivalent SIA license.

Ensuring superior levels of service and industry leading standards are maintained at all times is paramount to us, and we want to make our customers aware of the need for top quality accreditation when buying services. For this very reason Vigilance elects to submit itself to the highest possible UK security audit standard, the NSI's Guarding Gold scheme. Twice each year NSI auditors scrutinise the company to ensure it continues to uphold these standards.

Beyond audit, overall responsibility for regulating the security industry rests with the Security Industry Authority (SIA). Its Approved Contractor Scheme (ACS) is a further benchmark standard for security excellence, and one that Vigilance also maintains through its ACS passport certification. More information about the ACS scheme is available on the SIA Website.

BSIA

Vigilance Properties is a principle member of the British Security Industry Association, the professional trade association for the UK's private security industry. BSIA membership requires extensive vetting and commitment. Authorisation to display the BSIA logo is representative of quality, standards and professionalism. Membership of the BSIA ensures a voice for both the company and its clients, putting our shared interests at the heart of government decision making and industry innovation in security services provision.

SAFE CONTRACTOR

Vigilance is accredited to the Safe Contractor standard. Operating safely and within the framework provided by current health and safety legislation is a prerequisite of good business. Our company's membership of the Safe Contractor Scheme proves our ongoing commitment to securing the welfare of our clients, our workforce, and members of the public. Each of our contracts is individually assessed, and we retain the services of highly qualified experts to audit and maintain compliant operations.

CARBON NEUTRAL

Vigilance is committed to achieving carbon net zero by 2030 and is making great strides in lowering our GHG emissions through innovative solutions. To show our dedication as a business, we have offset our current emissions through the purchase of verified carbon credits. As a result, Vigilance is a certified Carbon Neutral Business.

