



vigilance

OPERATIONAL INSIGHTS & EMERGING RISKS BIANNUAL REPORT

JUNE 2022

INTRODUCTION

The aim of this report is to outline what risks Vigilance has identified as being most concerning and likely to crystallise in 2022, causing the most adverse impacts for our customers.

These risks have been identified through our unique horizon scanning methodologies in combination with our internal and external risk sensor trend analysis.

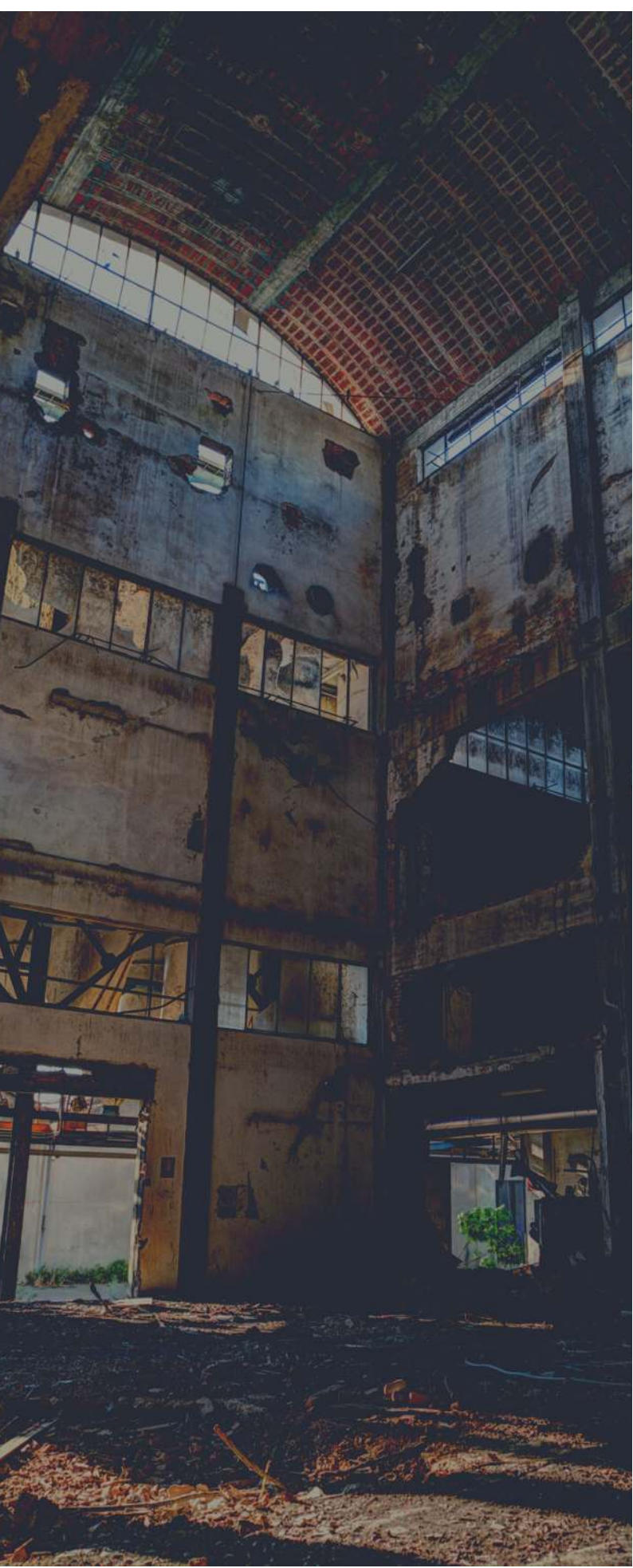
In this report, we also set out the mitigations we have assessed to be the most effective at preventing risks from crystallising or detecting and correcting risks should they crystallise.



All about VIGILANCE

Unlike many security suppliers, our management team come from a range of business and commercial backgrounds, so we have a deep understanding of our clients' businesses. Our goal is to shake up the industry, bring progress and innovation into the market, and create better smarter solutions for every one of our clients.

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GENERAL

- COVID restrictions continued to cause disruption to businesses, schools and public services leading to reduced footfall in commercial areas.
- Business premises were vacant for extended periods of time meaning they were more vulnerable to criminal activity; many premises did not have adequate security measures in place to protect them during periods of vacancy
- Increase in cases of adolescents causing nuisance and petty crime due to not being in school or organised activities

POLICE & LAW ENFORCEMENT

- There was a growing trend in reduced police response to emergencies, as well as a general increase in response time.
- With a strain on police capacity it was identified that on some occasions the police were unable to attend at all.

YOUTH CRIME

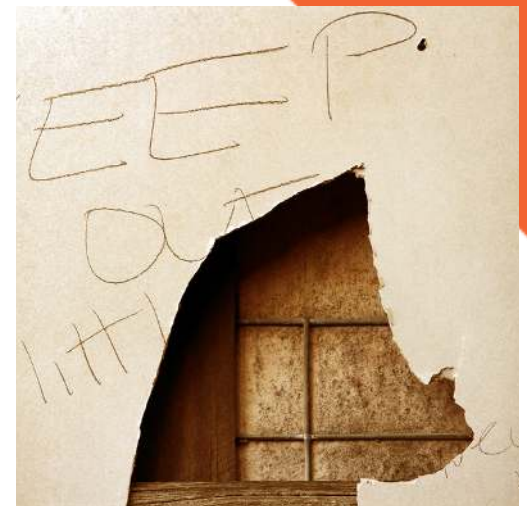
The same perpetrators and type of crime Vigilance often identifies during school holidays occurred during the long periods that schools were close, mainly youths involved in trespass and vandalism

FLY-TIPPING

Vigilance identified a substantial increase in incidents of fly-tipping, which was assessed to be due to the closure of council refuse centres and the increase in home improvement projects

PUBLIC ORDER

Public order events, such as BLM, Extinction Rebellion etc, not only had a direct impact on the local area in which they were being conducted, but also occupied police resources, meaning there was a substantially reduced capacity for the police to deal with other issues.



LOOKING AHEAD TO THE SECOND HALF OF 2022 AND BEYOND TO IDENTIFY THE BIGGEST EMERGING RISKS

GENERAL

- Many risks have emerged following the sudden and long-term vacancy or reduced capacity of commercial property due to COVID restrictions
- With the Eviction Moratorium preventing landlords from evicting tenants having expired there is likely to be a significant increase in the number of vacant commercial units, many of which won't have appropriate security measures in place
- With inflation at historically high levels, and the cost of living accelerating we would expect to see this lead to an uptick in both opportunistic and planned crime

AGGRAVATED TRESPASS

THE RISK

Aggravated Trespass is seasonal and usually occurs between the months of March and October.

Vigilance did not identify any significant change in the occurrence rate of aggravated trespass over 2021; however, towards the end of the year, the method of breaking onto private property had evolved, meaning that most security mitigations are far less effective. When breaking into sites, previously where the locking system was targeted they are now targeting the gate itself, cutting through the structure with an angle grinder in order to gain access.

THE MITIGATION

Vigilance recommends that any temporary vehicle gates are reinforced with additional concrete barriers, which can be moved using specialist equipment. This ensures that physical measures remain to deny vehicle access even if the gate is cut and rendered ineffective.

Since identifying this emerging risk, Vigilance has worked with a materials developer to try and produce a temporary vehicle gate that is enhanced with anti-cutting materials. This development is still ongoing but the initial findings have been positive, with the time taken to completely cut through the gate increasing by 400-500%.

THEFT & MATERIALS STRIPPING

THE RISK

Vigilance is anticipating a significant increase in the risk of theft, particularly the stripping of installed materials such as copper and lead. With metal prices having risen significantly since the start of the pandemic, and looking like they will continue to rise, the price of metal is high, meaning that the risk of these being targeted by thieves will increase. Vacant properties, particularly those that may have just been refurbished will be likely targets and there is a major risk that metals in wiring, piping and roofs could be stolen.

THE MITIGATION

Vigilance recommends that every measure be taken to reduce the risk of unauthorised access to the site. Any vacant property should be fully secure, including installing a temporary property alarm if one does not exist already. A Security in Residence Service will ensure the property is occupied 24/7, therefore reducing the risk of break-in, which may lead to theft.

All about VIGILANCE

Our military heritage and ethical approach are bringing a fresh perspective to the security industry

Our military heritage is at the heart of everything we do, proven by our discipline, integrity and commitment to excellence. As an ethical business, we take our Corporate Social Responsibility seriously - we're driven by the need to create positive change in the world.

We proudly work with ex-Armed Forces personnel, and support the military community. Our connections bring valuable skills and experience that are a major asset to our business and services; this professionalism is unmatched in the industry. Unlike many security suppliers, our management team come from a range of business and commercial backgrounds, so we have a deep understanding of our clients' businesses. Our goal is to shake up the industry, bring progress and innovation into the market, and create better smarter solutions for every one of our clients.



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GET IN TOUCH

GET IN TOUCH TO FIND OUT MORE ABOUT OUR WIDE RANGE
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