

COMPLIANCE

While many of our systems have been adapted from Services experience, we recognise the need to constantly adapt and enhance our activities, staying in line with the very best commercial industry practices.

INTEGRAL COMPLIANCE

Compliance is integral to our operation, and excellence is our constant goal. Vigilance seeks to maintain the highest standards and submits itself to the most scrupulous auditing. We see no value in checking boxes, and if change is required we enact it, rather than merely pay lip service to it.

ONGOING TRAINING

Training is an inseparable aspect of our company culture, and essential for improvement. As part of the Vigilance induction process, candidates undergo rigorous vetting and receive training in all aspects of the company's operations, including our own in house company Health and Safety presentation and a full on-site induction conducted by a responsible manager.

COMPREHENSIVE INSURANCE

Vigilance Properties is fully insured with its own Employer's Liability Insurance and Public & Products Liability Insurance policies carrying indemnity limits of up to £10,000,000 for any one claim.

During the proposal process clients receive all necessary documentation to ensure their comfort with our service propositions. Copies of our compliance certificates, accreditations and company policies are available on request to ensure client comfort across all areas.

ISO 9001:2015

Vigilance Properties operates to the ISO 9001:2015 Quality Management System. This is the internationally recognised benchmark of business excellence, and guarantees that a company has adequate and robust management systems from the corporate to the human to the material. ISO 9001:2015 is a means to constantly stress test your company and ensures continual improvement and outstanding standards of delivery.

SIA LICENSED

The security industry is a broad church with differing degrees of service delivery and quality by individual providers. Ensuring that quality is maintained and policed is the role of the Security Industry Authority (SIA) and its website can be accessed by following the link here. We seek to maintain the highest standards by running a fully compliant company in all areas. Our operatives are highly trained and 100% of them are individually SIA licensed to Door Supervisor level, or a superior license category. The company already holds the ISO 9001:2008 Quality Management System accreditation, and has applied for the voluntary Approved Contractor Scheme (ACS) mark.

BSIA

Vigilance Properties is a principle member of the British Security Industry Association, the professional trade association for the UK's private security industry. BSIA membership requires extensive vetting and commitment. Authorisation to display the BSIA logo is representative of quality, standards and professionalism. Membership of the BSIA ensures a voice for both the company and its clients, putting our shared interests at the heart of government decision making and industry innovation in security services provision.

SAFE CONTRACTOR

Vigilance is accredited to the Safe Contractor standard. Operating safely and within the framework provided by current health and safety legislation is a prerequisite of good business. Our company's membership of the Safe Contractor Scheme proves our ongoing commitment to securing the welfare of our clients, our workforce, and members of the public. Each of our contracts is individually assessed, and we retain the services of highly qualified experts to audit and maintain compliant operations.



Certificate Number 9481



Vigilance Properties Ltd is a member of the Security Industry Authority (SIA) and is licensed to provide Door Supervisors, Security Guards and Security Patrols.



british security industry association

